

# COVID-19 update from Cambs County Council

Cambridgeshire County Council communications team will be providing a daily media update with a round-up of any changes to council services arising from the Coronavirus. **Please note – this information is correct at the time of publishing.**

Tuesday, 24 March 2020

- **Dr Liz Robin vlog** – every other day there will be a video blog from our Director of Public Health, Dr Liz Robin, explaining the public health advice. She will also be available for down the line interviews, please contact the newsdesk to check availability.

<https://youtu.be/khAI7ZOB1u0>

Latest Government guidance can be found [here](#)

- **Household Recycling Centres across Cambridgeshire**– In light of the Prime Minister’s announcement last night, all recycling centres across Cambridgeshire will be closed from today (Tuesday) until further notice. The decision to close sites has not been taken lightly but it is essential to encourage residents to stay at home and limit the spread of Coronavirus.

If you were planning to visit a recycling centre, please hold on to the items you were planning to take until they are reopened.

During this time, we ask residents to act responsibly and not place items such as DIY waste, garden waste, or recycling into their kerbside general rubbish collection. This will take up space in the collection vehicles needed for general household rubbish. Try to limit your food waste by home composting and using your freezer. If you have food waste it can be disposed of in your general waste bin.

For more information please visit our website: [Cambridgeshire](#)

- **Support for schools** - Despite the difficult circumstances, schools and early years settings across Cambridgeshire have already begun adapting to new ways of working, often with the support of parents and members of the local communities. It may not quite be business as usual, but the show definitely goes on.

We are also supporting **home to school transport** providers to make sure they are not disadvantaged and during this challenging time are paid for any service disruption.

Cambridgeshire County Council has committed to continue funding transport operators up to Easter and post Easter we are going to fund 85% of the contract value as providers will not be incurring fuel costs on the routes. This will be until the end of June at which point the position will be reviewed further.

- **Cambridgeshire County Council buildings** – Following the Prime Minister’s announcement last night, we have taken the decision to close all CCC buildings to the public from today (Tuesday). People can still get in touch with us, please visit our websites for more details – [Cambridgeshire](#) or call 0345 045 5200

- **Archives** - Cambridgeshire and Huntingdonshire Archives search rooms will be closed to the public until further notice. We regret that we will be unable to offer our usual enquiry services during this period but we will continue to monitor and respond to emails as far as the available staffing allows.

- **Health and Personal Care volunteers** - A campaign encouraging people with experience of adult health and personal care to volunteer to provide additional support has been launched across social media. This is to support out domiciliary care service, which assists older and vulnerable people who still live in their own homes, but require additional support with household tasks and personal care. More than 30,000 people across Cambridgeshire and Peterborough have been reached so far since the campaign launched, and more than 310 have filled in a survey capturing their skills so far. This is part of COVID-19 Coordination Hub Cambridgeshire and Peterborough councils launched last week to help those most affected by the Coronavirus outbreak.

- **Services for older people and those with learning disabilities** - Our day services that support older people and people with Learning Disabilities closed yesterday (Monday 23 March) until further notice. Alternative home-based care provision has been arranged for clients of the day services who need this, and staff from the service are actively being redeployed elsewhere in the Council to support vulnerable people in the community.

- **Cambridgeshire Customer Contact Centre** – in order to re-direct our resources to critical services, we will be closing the Greater Cambridge Partnership, Parking Policy and Park & Ride phone lines from close of play tomorrow and the Trading Standards phone line from close of play on Friday. This will allow us to focus and prioritise critical services which need to remain open.

- **Registration services** - Following the update from the Prime Minister last night, as of today all ceremonies are cancelled until at least the end of April. A number of other changes have also been made to the registration services being offered by both councils to ensure the government advice around social distancing is being followed. Measures have been put in place for birth and death registrations. More information can be found here on our websites: Cambridgeshire County Council - <https://www.cambridgeshire.gov.uk/residents/births-deaths-and-marriages>

You can keep up-to-date with any changes to our services on our websites:

- Cambridgeshire - <https://www.cambridgeshire.gov.uk/residents/coronavirus/disruption-to-council-services>

Advice and information on Coronavirus can be found on [www.cambridgeshire.gov.uk/coronavirus](http://www.cambridgeshire.gov.uk/coronavirus)